

**Akash Kamble**  
**Business Analyst**

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## SUMMARY

Business Analyst with 3+ years of experience in gathering and analyzing requirements, enhancing system performance, and driving process improvements. Skilled in User Acceptance Testing, functional testing, and collaborating with teams to resolve issues and optimize functionality. Focused on delivering practical solutions to improve business operations

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## AREAS OF EXPERTISE

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|------------|-------------------------------------|---------------------------|
| • SQL      | • API Testing                       | • Requirement gathering   |
| • Power BI | • User Stories                      | • User Acceptance Testing |
| • Python   | • Business Process Improvement      | • SDLC                    |
| • Jira     | • Agile and Waterfall Methodologies | • Scrum Master            |

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## WORK EXPERIENCE

**Cash4You Corporation**, Cambridge, ON  
**Business Analyst**

**Dec 2022 – June 2025**

- **Bonus Points Program**
  - Developed a performance-based bonus points portal to reward employee actions tied to KPIs, working with IT, marketing, and compliance to ensure accuracy and alignment with company policies.
  - Built point calculation logic, designed a user-friendly interface, and created backend reports to track redemptions and engagement for leadership visibility.
- **Requirements Management and Quality Assurance**
  - Gathered and analysed business and software requirements, creating detailed Software Requirement Documents (SRD) to guide developers in implementing updates to the POS system
  - Conducted User Acceptance and Functional Testing, collaborated with the QA team, reviewed test reports, prioritized issues, and updated SRDs, resulting in improved system functionality and performance
- **Fraud Prevention Rules Development**
  - Analysed teller transaction data and system behaviour using SQL, cleaned datasets, and generated reports, identifying fraud patterns
  - Collaborated with management and stakeholders to design and implement 15+ fraud prevention rules, successfully reducing fraudulent transactions
- **Decision Engine Model Enhancement**
  - Evaluated Ontario rent/mortgage data to enhance debt-to-income ratios, performing agile testing on 10+ lending limit versions to confirm the model's accuracy and responsiveness
  - Partnered with developers, third-party providers, and the central authorization team to optimize the decision engine model, boosting its overall functionality

**QAD**, Mumbai, India

**Aug 2019 – Dec 2020**

**Junior Business Analyst**

- **Agile & User Acceptance Testing**
  - Prepared user stories and acceptance criteria for Agile sprints, conducted User Acceptance Testing and collaborated with developers to resolve issues, ensuring enhanced product functionality and smooth delivery
- **Business Requirements & Process Mapping**
  - Collaborated with product managers to capture and refine business requirements for ERP enhancements, ensuring process mapping and integration to improve functionality and meet client needs

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## EDUCATION

**P.G Diploma Information Technology - Business Analysis and Operations**

**Jan 2021 – Aug 2022**

Conestoga College, Ontario, Canada | GPA: 3.8

**Bachelor of Technology – Information Technology**

**May 2015 – May 2019**

University of Mumbai, Mumbai, India | GPA: 3.9